

Frances A. Griffin

Fran_Griffin@bd.com

201-847-7208

EXPERIENCE:

BD, Franklin Lakes, NJ

Senior Manager of Clinical Programs, BD Medical/Medical-Surgical Systems, 10/10 – present

- Develop and implement of programs to support customers with clinical quality improvement and patient safety strategies

The Institute for Healthcare Improvement (IHI), Cambridge, MA

Faculty, 8/00 - present

Director, 5/02 – 10/10

- Direct quality improvement projects and collaboratives with multiple participants from hospitals and organizations in the U.S. and other countries. Includes oversight and guidance to staff on budget development and management, marketing and recruitment, event planning, faculty contracting and customer support.
- Provide content expertise for projects and conferences, website, publications particularly in the areas of patient safety, infection prevention and reliability.
- Represent organization via participation on national collaborations and committees, presentations at regional and national conferences and in media interviews.

Medical Center of Ocean County / Meridian Health System, Brick, NJ

Senior Manager of Performance Improvement, 11/00 – 9/02

- Oversee hospital quality and performance improvement, outcomes management, case management, social work, infection control, customer service, medical records, emergency preparedness, JCAHO accreditation and regulatory compliance.

Morristown Memorial Hospital /Atlantic Health System, Morristown, NJ

Director of Performance Improvement MMH / Clinical Information Systems AHS, 5/96 – 11/00

- Oversight of hospital quality and performance improvement activities, medical staff credentialing, utilization management, JCAHO accreditation and administrative policies and procedures.

Respiratory Care Department (staff and management), 4/89-5/96

Fairleigh Dickinson University, Madison, N.J. 1/94 – 5/98

Adjunct Instructor, Department of Biological and Allied Health Sciences

Dover General Hospital & Medical Center, Dover, N.J.

Respiratory Care Department (staff and supervisor), 5/87-6/90

Nursing Department, Unit Secretary, 6/83-8/87

EDUCATION:

Master of Public Administration: Fairleigh Dickinson University, Madison, N.J.

Bachelor of Arts: Humanities, FDU -Associate in Science: Respiratory Therapy, FDU

CREDENTIALS:

State of N.J. Respiratory Care Practitioner License

NBRC Credentials: Registered Respiratory Therapist & Perinatal Pediatric Specialist

PROFESSIONAL ACTIVITIES:

Institute for Behavioral Healthcare Improvement, Advisory Board Member, 1/10-present
CentraState Healthcare System, Freehold, NJ, Quality of Patient Care Committee, 6/07-present
Institute for Healthcare Improvement, Idealized Design of the Medication System, 8/00 – 5/01
New Jersey Society for Respiratory Care: Annual Conference & Convention Chairperson: 1994-98
Fairleigh Dickinson University: Professional Advisory Committee for Respiratory Care: 1989-96

PUBLICATIONS:

- Classen DC, Resar R, Griffin F, et al. *Global Trigger Tool shows that adverse events in hospitals may be ten times greater than previously measured.* Health Affairs. 2011 Apr;30(4):581-589.
- Resar RK, Griffin FA, Kabcenell A, Bones C. *Hospital Inpatient Waste Identification Tool.* IHI Innovation Series white paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2011. (Available on www.IHI.org)
- Resar RK, Griffin FA. *Rethinking emergency department visits.* J Ambul Care Manage. 2010 Oct-Dec;33(4):290-5.
- Greenwald, J. L., Halasyamani, L., Greene, J., LaCivita, C., Stucky, E., Benjamin, B., Reid, W., Griffin, F. A., Vaida, A. J. and Williams, M. V. (2010), *Making inpatient medication reconciliation patient centered, clinically relevant and implementable: A consensus statement on key principles and necessary first steps.* Journal of Hospital Medicine, 5: 477–485.
* Also published in: Jt Comm J Qual Patient Saf. 2010 Nov; 36(11):504-13, 481.
- Sharek PJ, Parry G, Goldmann D, Bones K, Hackbarth A, Resar RK, Griffin FA, Rhoda D, Murphy C, Landrigan CP. *Performance Characteristics of a Methodology to Quantify Adverse Events over Time in Hospitalized Patients.* Health Serv Res 2011 Apr; 46(2):654-78.
- Baker N, Whittington JW, Resar RK, Griffin FA, Nolan KM. *Reducing Costs Through the Appropriate Use of Specialty Services.* IHI Innovation Series white paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2010. (Available on www.IHI.org)
- Yokoe DS, Mermel LA, Classen D, Anderson DJ, Griffin FA, et al. *A Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals.* Infect Control Hosp Epidemiol 2008; 29:S12-S21.
- Classen DC, Lloyd RC, Provost L, Griffin FA, Resar RK. *Development and Evaluation of the Institute for Healthcare Improvement Global Trigger Tool.* J Patient Saf 2008; 4:169-177.
- Griffin FA, Classen DC. *Detection of adverse events in surgical patients using the Trigger Tool approach.* Qual Saf Health Care. 2008 17: 253-258.
- Griffin FA. *Reducing methicillin-resistant Staphylococcus aureus (MRSA) infections.* Joint Commission Journal on Quality and Patient Safety. 2007 Dec; 33(12):726-731.
- Griffin FA. *Reducing Surgical Complications.* Joint Commission Journal on Quality and Patient Safety. 2007 Nov; 33(11):660-665.
- McCannon CJ, Hackbarth AD, Griffin FA. *Miles to go: an introduction to the 5 Million Lives Campaign.* Jt Comm J Qual Patient Saf. 2007;33:477-484
- Griffin FA, Resar RK. *IHI Global Trigger Tool for Measuring Adverse Events.* IHI Innovation Series white paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2007. (Available on www.IHI.org)
- Griffin FA. *Culture & Patient Safety.* Acute Care Perspectives. 15(2): 5-7, Summer 2006.
- *Interview with Frances A. Griffin, Institute for Healthcare Improvement.* Interview by Diane E. Featherston. J Nurs Care Qual. 2005 Oct-Dec;20(4):369-72.

- Griffin FA. *Best-practice protocols: Preventing surgical site infection*. Nursing Management. 2005 Nov; 36 (11):20, 22-6.
- Griffin FA, Haraden C. (2004). Patient Safety and Medical Errors. In SB Ranson & M.Joshi & D. Nash (Eds.), *The Healthcare Quality Book: Vision, Strategy, and Tools* (pp. 241-266). Chicago, Illinois: Health Administration Press.
- Nolan TW, Resar RK, Haraden CR, Griffin FA. *Improving the Reliability of Healthcare*. . IHI Innovation Series white paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2004. (Available on www.IHI.org)
- Griffin FA. *Practical Tools for the Patient Safety Officer: Crafting Cultural Issues and Understanding Trigger Tools*. Journal of Quality Health Care. Volume 2 / Issue 4; October/December 2003.
- Griffin FA. *Virtually Unknown Virus Can Be Killer*. The ADVANCE for Respiratory Therapists. Volume 2, Issue 24; June 12, 1989.

AWARDS:

- State of New Jersey, New Jersey Naval Militia Citation Medal; 2001
- New Jersey Society for Respiratory Care
 - President's Award for Outstanding and Dedicated Service, October 7, 1998
 - Chiron Achievement Award, September 24, 1997
 - Honorable Mention, 1988 Author's Award Competition sponsored by The ADVANCE for Respiratory Therapists

PRESENTATIONS:

Numerous presentations at state, national and international meetings and conferences and via conference call and web-based technologies; list available upon request.

REFERENCES: Available upon request